

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:  
Tam et al.

Application No.: 09/550,706

Confirmation No.: 1322

Filed: April 17, 2000

Art Unit: 3624

For: ON-LINE APPOINTMENT SYSTEM

Examiner: J. R. Loftis

**COMMENTS ON STATEMENT OF REASONS FOR ALLOWANCE**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

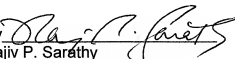
Sir:

In the Notice of Allowability mailed April 4, 2011, the Examiner allowed claims 1-8, 12, 20, 21, 23, 24, 37 and 40-57. Applicant acknowledges Examiner's statements of Reasons for Allowance of the above-referenced patent application and agrees that the claimed subject matter is patentable. However, Applicant takes no position regarding the Reasons for Allowance presented by the Examiner other than the positions Applicant may have previously taken during prosecution. Therefore, the Examiner's Reasons for Allowance should not be attributed to Applicant as an indication of the basis for Applicant's belief that the claims are patentable. Furthermore, Applicant respectfully asserts that there may also be additional reasons for patentability of the claimed subject matter not explicitly stated in this record and Applicant does not waive its rights to such arguments by not further addressing such reasons herein.

Please charge any underpayments and credit any overpayments to our Deposit Account No. 50-0665, under Order No. 320523232US1 from which the undersigned is authorized to draw.

Dated: June 29, 2011

Respectfully submitted,

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